



TISHK INTERNATIONAL UNIVERSITY QUALITY POLICY STATEMENT

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TISHK INTERNATIONAL UNIVERSITY QUALITY POLICY STATEMENT

Tishk International University as part of its ongoing commitment to Excellence, is committed to provide the highest learning service to all its stakeholders, by consistently providing services that meet the learners and other beneficiaries' expectations and meet the requirements of the international Standards. Tishk International University adopts ISO 21001 Educational Organization Management System (EOMS).

Tishk International University is committed to:

- 1- *Designing, developing, and implementing the learning management system or EOMS by Tishk International University to ensure that we deliver what we commit and to continually improve our process, and services.*
- 2- *Providing quality higher education and training that meets the needs of all interested parties.*
- 3- *Maintaining Academic and Administrative Excellence.*
- 4- *Being involved in developing and serving local and international community by providing needful services to solve problems in the society, market and industry.*
- 5- *Adopting Quality Management systems according to international standards.*
- 6- *Hiring qualified and motivated staff and ensuring continuous improvement of their knowledge and skills.*
- 7- *Improving the efficiency of the procedures, processes and operations within the academic and non-academic areas in the university.*
- 8- *Insuring continuous improvement of services and products.*
- 9- *To ensure that interested parties comply with the statutory, regulatory, and other requirements.*
- 10- *Understanding, monitoring and managing our social, environmental and economic impact to enable us to contribute to society's wider goal of sustainable development.*
- 11- *This policy includes respecting the intellectual property rights of our learners and other interested parties.*

Tishk International University will set strategic plans, assess risks & opportunities, set quality objectives, specify the target values and evaluate them, review programmes, products, services and performance to continually improve the effectiveness of the Quality Management System based on the ISO 21001:2018 Standard.

Asst. Prof. Dr. Abdul Samad Salahuddin
President
Tishk International University